

PAYMENT OPTIONS

PAYMENT ADDRESS:

Town of Bladenboro
PO Box 455
Bladenboro, NC 28320

OFFICE HOURS:

Monday – Friday: 8:00am – 5:00pm

Phone Number:

(910) 863-3655

PHYSICAL ADDRESS:

411 Ivey Street
Bladenboro, NC 28320

Drop Box: Convenient drop box located beside the drive-thru window on east side of Town Hall.

PAY ONLINE: Please visit the Town of Bladenboro's website at bladenboronc.org to pay securely online using a Credit/Debit Card or e-Check. (Powered by Invoice Cloud) Fees will apply depending on method of payment.

PAY BY PHONE: Call 855-939-1461. Pay by Credit/Debit Card or e-Check. (Powered by Invoice Cloud) Fees will apply depending on method of payment.

PAYMENT TERMS

1. Utility bills are mailed once a month. The payment due date is stated on the front of the bill. Failure to receive a bill does not entitle the customer to pay without penalty. The Town is not responsible for failure of the US Postal Service to deliver bills.
2. A late fee will be added to all accounts not paid by the stated due date. A second or final notice will not be mailed.
3. If the account is not paid in full ***PRIOR TO or BEFORE*** the cut-off date printed on the front of this bill, your service will be disconnected without further notice. Cut-offs will be completed ***ON*** or any day following the cut-off date shown on the front of this bill and you will be charged a \$30 delinquency fee and any applicable deposit upgrade fees. Your total bill including all fees must be paid in full prior to service reconnection. ***PLEASE NOTE: Online payments and Pay by Phone payments must be made by 11:00pm the day before the Cut-off date printed on the front of your bill to avoid a delinquency fee being charged to your account and service disconnection. Online and Pay by Phone Payments made on or after the cut-off date will be assessed the delinquency fee of \$30.***
4. Service will be restored within approximately 4 hours following payment in full received during regular office hours. If payment is made after regular office hours, service will be restored the next business day.
5. The Town reserves the right to estimate utility bills when it is not possible to read the meters due to inclement weather or other reasons.
6. Payments must be processed by the Town Hall office staff. No other Town employee may accept account payment.
7. Accounts cut off for non-payment are still considered active accounts and will be billed flat rate for all services until notified by customer to discontinue services.

RETURNED CHECK FEE

A \$30 return check fee is charged for each returned check.

UNAUTHORIZED WATER USE OR SYSTEM TAMPERING

Any unauthorized use of Town water or tampering with the water distribution system, including opening or tampering with the water meter constitutes a Class 1 - Misdemeanor. If service has been disconnected by Town personnel, then service may only be restored by Town personnel.

LEAK NOTIFICATION

If you suspect a leak, please contact the Town Office immediately at (910) 863-3655.

MOVING OUT? Please call (910) 863-3655 to disconnect service and schedule final meter read.